

Tell it like...it really is!

1) Overall, how did you find your real estate experience with The Hammer Team?

Fair...Good...Excellent Why? Excellent

Experience to price the condo right.
Sold in 4 days.

2) Did you feel that The Hammer Team always put your interest first? Can you give any specific examples?

3) How concerned were they, with customer satisfaction?

Seemed very interested in how I was doing.

4) Why did you choose The Hammer Team to help you buy or sell your home?

Previous Satisfaction

5) How often did someone from The Hammer Team talk to you about your needs?

3 times

6) How responsive were The Hammer Team to what you told them about your needs?

Very

7) Think about the most recent transaction you had with The Hammer team.

On a scale of 1(low) & 5(high), how satisfied were you? Why?

5 See previous

8) Are The Hammer Team doing anything that you particularly like? Explain.

I like the yearly "parties" or little trips

9) What is the ONE thing that The HammerTeam could do to improve the quality of service to you?

Nothing

10) Was there ever a time when you felt uncomfortable, frustrated, uneasy, "out of control", during this process? When? Why? How could we have helped?

11) What is the ONE thing that you would say to someone who is thinking of using The Hammer Team as their agents?

Do it. Very good knows the area very well.

12) If you were going to refer The Hammer team to your best friend, how would you explain their services to them?

I acknowledge and agree my comments may be shared with other clients, or in The Hammer Team's Marketing or Advertising.



Yes, Use my photo.

Name: Terry Lavigne Date: Dec 19 / 09