

Tell it like...it really is!

1) Overall, how did you find your real estate experience with The Hammer Team?

Fair...Good..Excellent Why? beyond expectations. Absolutely the best,
Fan was always punctual, ready to answer all questions
& was patient. He found exactly what I was looking for

2) Did you feel that The Hammer Team always put your interest first? Can you give any specific examples?

When closing the deal there was very little
pressure & when it came to price negotiation Fan
actually suggested lowering price due to the home
inspection results.

3) How concerned were they, with customer satisfaction?

Fan made sure I was comfortable with my decision
& answered all questions & was very attentive

4) Why did you choose The Hammer Team to help you buy or sell your home?

they worked
on my time & at my convenience through email
phone & the in person walk throughs

5) How often did someone from The Hammer Team talk to you about your needs?

Every day! & beaked off when asked,
& then notified me of the perfect home that,

6) How responsive were The Hammer Team to what you told them about your needs?

They went head strong when needed & slowed
down when asked. it was great!!

7) Think about the most recent transaction you had with The Hammer team.

On a scale of 1(low) & 5(high), how satisfied were you? Why?

5 I bought the perfect house

8) Are The Hammer Team doing anything that you particularly like? Explain.

Offering the best customer service & providing
all answers & more. Just awesome
interactions

9) What is the ONE thing that The HammerTeam could do to improve the quality of service to you?

Nothing everything was perfect

10) Was there ever a time when you felt uncomfortable, frustrated, uneasy, "out of control", during this process? When? Why? How could we have helped?

No

11) What is the ONE thing that you would say to someone who is thinking of using The Hammer Team as their agents?

Using anyone else will cost you more
money & time - use the people who know!

12) If you were going to refer The Hammer team to your best friend, how would you explain their services to them?

Top notch, willing to do what it takes
to get the job done

I acknowledge and agree my comments may be shared with other clients, or Advertising.

Yes. Use my photo

The Hammer Team's Marketing

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